The ITES-2S program is a performance-based, indefinite delivery/indefinite quantity (ID/IQ) contract that will help the U.S. Army and other federal agencies acquire innovative, standardized, turnkey solutions and services. Autonomic Resources delivers complex business and information technology solutions, and is partnering with HP to deliver robust infrastructure and software development solutions for ITES-2S.

Business challenges
There is an increasing desire by the Department of Defense (DoD) to issue task orders on a performance-based approach. Working with service contractors that understand how to analyze and manage task orders creates a mutual benefit between vendor and agency. Autonomic Resources understands how to work with the DoD to provide superior performance-based task order management.

How we can help
Autonomic Resources uses a simplified approach to create predictable outcomes to complex tasks:

What you can achieve
- Performance contracting results
- Predictable price
- Predictable outcomes

AUTONOMIC RESOURCES:
INFRASTRUCTURE AND SOFTWARE DEVELOPMENT
An overview of Autonomic’s capabilities includes:

**Information technology services** – Enhancing your agency’s business information technology systems requires a stable yet flexible IT infrastructure that helps you react quickly to changing conditions. Your systems will receive responsive and adaptive infrastructure services to allow them to be consistently available, scalable, manageable and secure.

**Deployment services** – National technology refresh and deployment services, including planning to deployment and management to transition our services cover the client-computing lifecycle.

**Enterprise integration** – Services include build-out of infrastructure, integration of applications, systems, and data across the network.

**IT services management** – IT service operations for data center operations, network operations center operations, helpdesk stand-up and operations, e-mail migration, directory services using best practices for integrating resources, processes and technology.

**IT strategy and architecture** – Proven methodology in assisting in setting agency goals, strategy, design architecture, implementation, management and support policies related to IT initiatives and projects.

**Mobility and wireless services** – Services involved with extending your IT infrastructure to support the needs of a mobile workforce.

**Storage services** – Storage services deploying professionals that can offer expert assistance across the popular storage deployments and maintenance.

**Operating system services** – Optimization and support for multi-OS environments for supporting applications across UNIX, Linux and Microsoft Windows platforms.

**Software development services** – Development services involving business process re-engineering, enterprise resource planning, commercial off the shelf (COTS), and service-oriented architecture. Open systems development (JAVA) and proprietary development (Microsoft, etc).

**About Autonomic Resources**

Autonomic Resources has one stated goal: to deliver superior software and systems management services. We deliver superior services by maintaining comprehensive and specific knowledge of our customers’ computing environments, enabling us to react immediately to unpredictable conditions and to constantly monitor for optimal service. Autonomic Resources is an award-winning small business. In March we received the 2006 award for Top Small Business from Diversity Business. We were founded in May 2001 in Raleigh, N.C., and maintain several branch offices nationwide.

Autonomic Resources was founded as a commercial technical services company. Using our commercial experience and industry best practices we applied for and received our 8(a) certification in 2005 to provide information technology services to the federal government. Our experience has taught us how to reduce risk and manage costs of technical services while maximizing customer and employee retention and satisfaction. Because we perform as promised, our customers repeatedly return to Autonomic Resources. At the close of fiscal year 2005, 100 percent of our customers executed our option year for fiscal year 2006. Our satisfied customers return because they know they can count on Autonomic Resources to provide them technical services with short notice.

**For more information**

Visit: [www.autonomicresources.com](http://www.autonomicresources.com) or contact:
John Keese
Autonomic Resources
200 Cascade Pointe Lane
Cary, NC 27513
Phone: 1.866.232.9788 or 202.349.0775
e-mail: ites@autonomicresources.com

© Copyright 2011 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

August 2011